

# COMPLAINT FORM



Complaint number

## CUSTOMER'S DATA

## DESCRIPTION OF PRODUCT DEFECTS

Name

Address

Contact person

E-mail

## SUBJECT OF THE COMPLAINT

Euroducting order number

Customer's order number

Delivery note

Invoice

Item

Quantity

Additional information

Were the areas of complaint specified  
by the customer in the order?

Yes No

\*please fill in all the fields of the form in detail so that the complaint can be handled efficiently.

## Expected actions to be undertaken by Euroducting

Replacement

Repair

Discount (Please enter the suggested discount amount) .....

Other .....

### Important

Please note that all transport charges must be agreed in advance by both parties.  
In case of a rejected claim, the customer shall bear the cost of transport of the goods.

Our complaint policy is available at:

<https://www.euroducting.com/procedures-and-completion-of-complaints/>

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